

DIGITAL INSURANCE PLATFORM

CLIENT: Insurance Company, part of a 150-year-old insurance group with worldwide presence. The company offers life insurance, pension plans, employee benefits and asset management services.

Project: Digital Insurance platform - Customized Online Portal based on BPM 2.0 Standards, using digital flows and biometric tools to automate and optimize insurance issuing process; with this platform our client will go paperless, all its insurance policies being digital.

Key points:

- **Embedded online onboarding:**
 - Biometric enrolment
 - ID card enrolment, OCR, verification and validation
 - Double sided remote electronic signature
 - Knock Out criterion
- **Document management:**
 - Document templates
 - Workflows for reviewing, approval and validation
 - Document management
- **CMS**
 - Content management
 - Product management

Implementation timeline: 4 months

Implication: VENDOR has been fully involved in the project analysis, execution, including development, testing, as well as maintenance & help desk support

Team: 6 specialists - Project Manager, Analyst, Developers (3), Tester

Contact: in order to ensure the confidentiality of the contract in place recommendation letters and contact details will be further provided upon request

